

TLG – The LAHAYE Group
Associated Mental Health & Wellness Professionals

**For Faster Appointment Scheduling Call Or Text
Our Help Desk Directly at 210-908-7573 Today!**
Fax: 210.807.8789 E-mail: HelpDesk@LaHayeGroup.com



Why am I being referred for a Psychological Evaluation?

All major insurance companies require a psychological evaluation before a patient participates in a medical trial, medical procedure, or medical implant surgery. There are 15-20 other procedures /surgeries that require this kind of evaluation/conversation before insurance will consider a patient for approval to participate in surgical procedures. Because your insurance requires these evaluations, these assessments are covered by your insurance carrier.

For Fast Appointment Scheduling: You can contact us directly at **210-908-7573 Today!** You can also text or call us our main number, should you choose. Just text 'Schedule me' and one of our associates will contact you call right a way. TLG: helpdesk@lahayegroup.com www.LaHayeGroup.com

What are some of the reasons for this requirement?

To ensure that a patient is sufficiently motivated and capable of making any pre-or-post operative pain management adjustments necessary to provide the maximum benefits from the procedure, surgery, or medical device implant for which they are being considered. And to confirm that a patient is not being coerced into doing anything they are not able or willing to experience.

COMMONLY ASKED QUESTIONS

Where will the psychological evaluation take place? You have options.

IN OFFICE VISIT: If we have a location in your area, you're welcome to have your session in our office. Please inquire about our sites when you call us and speak to a help desk representative. Or you can participate in a tell-la-med session from the comfort of your own home.

COMPLETE YOUR SESSION FROM HOME: Patients can be seen and complete evaluations via a secure internet connection. These 24/7 On-Line Sessions are available to patients with Android or Apple phones, tablets / iPad, laptops, or desktop computers. If you have a device with a screen on it, we'll assist you in accessing your session remotely. It's as easy as a simple click on your device. We'll help you "make it work" so you can enjoy a face-to-face session with one of our Mental Health Practitioners.

How long will the evaluation take?

Sessions typically take 45-90 minutes to complete your session and associated documentation. There is an interview with a Psychiatrist, psychologist or LCSW. Some sessions may discover that additional psychological questionnaires and or testing are needed. Your Physician will receive your completed evaluation documentation from us within 24 hours of your completed session..

If I've had psychiatric/psychological problems, will that eliminate me from this procedure?

No. What's important is how you are coping now and what skills you have developed or are willing to incorporate into your present diagnosis management.

Will my insurance cover the psychological evaluation?

Yes. Your insurance company requires you to complete this session with a psychologist; Because your insurance needs these evaluations, these assessments are covered by your insurance carrier. Preferred pricing is also available for patients who want to pay for out-of-pocket services. Contact our help-desk representative for more details. 210-908-7573

Associates Serving Patients In Texas, New Mexico, Oklahoma, Louisiana, Mississippi, Alabama & Florida
Services Include: Counseling, Psychological & Psychiatric Support Services,
Personalized Behavioral & Cognitive Therapy, Psychological Assessments & Evaluations,
RESILIENCE: Life Management Strategies For People Living Through Chronic Pain,
Individual & Group Sessions for People Affected By Chronic Pain, Opiate Addiction & Grief.